	Document type: Master Document	Ref : MAD-002
	Title: Quality Policy	Version 2

Quality Policy

Quantiq.io is a designer, developer, manufacturer and distributor of software medical devices.

Our goal, at Quantiq.io, is to provide high medical value products and services that comply with applicable requirements and meet the expectations of patients and customers.


To achieve the key objectives, the policy establishes a structured and disciplined approach to the quality management, including the development of a quality management system, in order to guide decisions.

The specific objectives of the Quantiq.io are :

- To deliver reliable and high-quality services and products that customers, users and patients can trust.
- To accompany our partners in the use of our products and services by the implementation of efficient and reactive information measures adapted to their needs, and the implementation of a product training approach where appropriate.
- To comply with relevant laws, regulations and with standards applicable to our product in France and worldwide , as well as internal requirements.
- To foster a quality mind-set with the objective of developing, manufacturing and providing products and services with zero defects that are trusted and preferred by patients and customers and by healthcare professionals and deliver on our promise to enable healthier and quality of lives.
- To ensure that all personnel are aware of their individual roles and responsibilities within the Quality System, in a healthy and respectful work environment.
- To maintain, enhance and support an effective Quality Management System designed to timely detect, correct and prevent activities non-conforming to applicable laws, regulations and/or Company policies and standards.
- To make Quality a path to economic success.

I appoint the QR manager, as a Representative and direct report to Management to:

- Ensure that the processes required for the quality management system are established, implemented and maintained,
- Report to Management on the operation of the quality management system and any need for improvement,
- Ensure that awareness of customer requirements throughout the organization is promoted,
- Develop, implement, maintain, lead and qualify our quality system processes.



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I make a personal commitment to put in place all the necessary means to achieve these objectives.

Document history

Date	Version	Nature of the change
30/03/2022	1	Creation – initial version
30/03/2023	2	Objectives updated

Document validation

Roles	Fonction	Name	Date	Signature
Author	Q/R Manager	Ericka White	30/03/2023	
Reviewer	CEO	Alain Habra	27/04/2023	
Approval	CEO	Alain Habra	Application date : 27/04/2023	